



Service Form

Please Fill Out Form Completely
and Return with Your Repair

Return Shipping Name and Address *(Please Note: Audio-Technica U.S. will not ship product to P.O. Boxes):*

Return Shipping Name: _____

Deliverable Address: _____

City: _____ State/Province: _____ Postal Code: _____

Contact Person: _____

Primary Phone #: _____ Secondary Phone #: _____

E-mail: _____

ATUS Dealers Only: Acc # _____ PO # _____

Note: You will receive a tracking number at the E-mail address provided above upon completion of the repair.

Product Information:

Product Model Number / Serial Number *(if applicable)*:

Is the Product Under Warranty? No Yes

For warranty service, please include a copy of your sales receipt with the return.

All repairs without a sales receipt, including dealer store stock, are considered out-of-warranty and will be charged.

Detailed Description of the Problem and Any Special Instructions:

Postal Codes where wireless products are used *(if applicable)*: _____

Non-Warranty Repair Payment Information:

Note: If you are tax exempt, please provide a copy of your tax-exempt certificate with the return.

Tax will be charged if the certificate is not provided.

Request Estimate Before Payment? No Yes

**We will contact you if the repair exceeds the cost of replacement.*

Method of Payment: Call for credit card PayPal Invoice Dealer Account

Note: We can call you for credit card information or we can arrange for a PayPal invoice to be emailed to you (a PayPal account isn't required; the invoice can be paid using any major credit card or debit card).

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Packaging Your Audio-Technica Product

Please use at least 3 inches of padding all around the product for protection during shipment. We recommend you use a carrier that can track your shipment if you want to know the delivery status of the repair. Insurance is also recommended.

When shipping your turntable to Audio-Technica, please use the original packaging if possible. Also, to reduce the chance of shipping damage to your turntable, do not ship your platter, dust cover, or counterweight, and please wire-tie the tone arm in place to prevent movement during shipment.

Send product to:

Technica Logistics Inc.
Attn: Service
4701 Hudson Drive
Stow, Ohio 44224

Audio-Technica U.S., Inc., 1221 Commerce Drive, Stow, Ohio 44224

www.audio-technica.com

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